Yale Lock Manager FAQs

Q: Where can you download the Yale Lock Manager App?
A: The Yale Lock Manager application can be downloaded from 4Store.

Q: What devices can the Yale Lock Manager application be used?
A: The Yale Lock Manager can be used from your Windows-based computer or TV.

Q: What aspects of the Yale Lock can be accessed from the application?
A: Lock functionality, customized settings, and user management.

- Remotely lock and unlock your doors
- Program user access by date and time to multiple locks at once
- Receive text and email message from pre-programmed alerts
- View lock transaction history in real time
- Wrong Code entry: 3 - 7 wrong codes before lock out
- Batteries life status
- Volume: Silent, Low, High
- Shutdown time: 10, 30, 60, 90, 120, 180, 240 seconds
- Language: English, French, Spanish
- Lock Mode: Normal, Vacation Mode, Privacy Mode
- Auto Relock—OFF, 10, 20, 30, 40, 50 or 60 seconds
- One touch locking: Enabled or disabled
- Inside LED Light: Enabled or disabled

How To Use the Yale Lock Manager:

Q: How do you add and/or edit a user from the application?
A: From the Yale application home screen, click users. Choose the lock you would like to add a user to. Click add user. Follow the app prompts: Enter a username, add a user pin (4 - 8 digits), choose which locks the user can access, select when the user can access the locks

Q: How do you view history from the application?
A: From the Yale application home screen, click history.

Q: How do you customize your lock features from the application?
A: From the Yale application home screen, click settings. Scroll through each setting you would like to change. Click done once you have changed all the desired.

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